

ImproveWell.

A NEW WAY TO IMPROVE

ImproveWell is a digital staff engagement solution for improving quality in healthcare. Giving all staff a voice, the ImproveWell solution helps your organisation to improve staff experience and the quality of patient care from the ground up.



DRIVE CHANGE COLLECTIVELY

The ImproveWell solution helps you achieve your improvement and engagement goals - for your team and organisation.

Give staff a voice:

Engage from the ground up and understand what really matters to your teams. Boost staff experience and morale.

Instant feedback & learning 24/7:

Enable mobile, distributed and multi-disciplinary teams to feed back anytime, anywhere. Unlock rapid learning on what is and isn't working.

Empower local leadership:

Enable leaders to drive change at a local level by running programmes that best support their unique population and challenges.

Create a funnel of improvement ideas:

Start or supplement your improvement journey with an ideas funnel from the frontline. Everyone from the ward to the board can drive improvement.

Cross-collaborate:

Collaborate locally and in joint working groups to share innovation and best practice.

Enable data-driven decisions:

Empower leads to ask the right questions and make important decisions in a rapidly changing and highly-pressurised environment with a central data repository.

ENGAGE TO IMPROVE

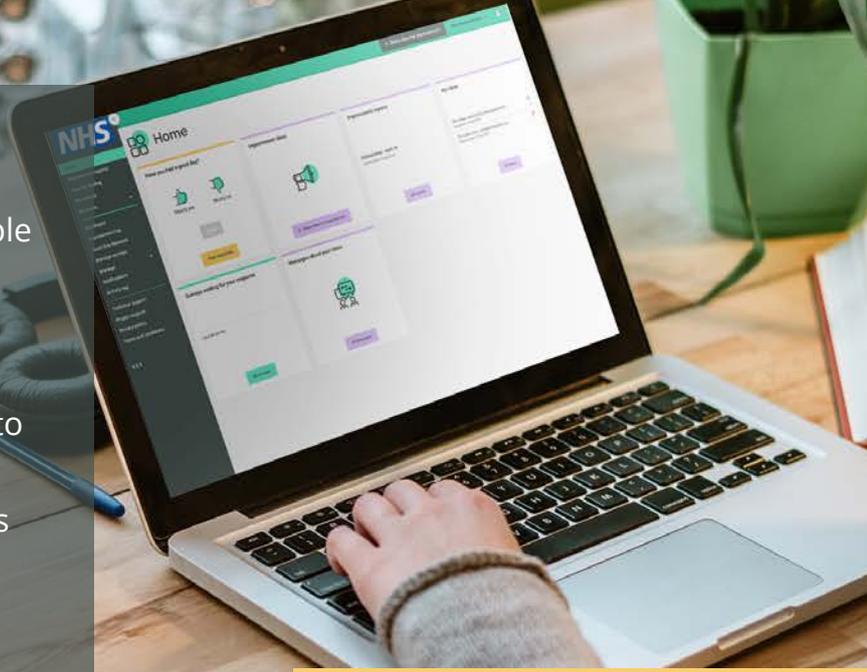
Top quartile engagement organisations have been proven to perform substantially better than their bottom quartile counterparts, with 22% higher productivity, 21% higher profitability and 37% less absenteeism (*Gallup, 2013*).

- **Engage to improve experience:** an engaged workforce is a happier workforce
- **Engage to improve quality:** fuelling improvement strategy with ideas that are relevant, impactful and timely
- **Engage to improve care:** reduced errors, increased efficiency and improved patient and employee satisfaction improve patient outcomes

HOW IT WORKS

The ImproveWell solution provides three simple feedback systems that empower the frontline to drive lasting change, together with an intelligent data dashboard for group and organisational leads. From in-app messaging to latest idea feeds and report publishing, each feature has collaborative communication at its core.

**MULTI-PLATFORM | MULTI-LANGUAGE
MULTI-ACCOUNT | UNLIMITED PROJECTS**



IDEA HUB



An app-based solution to capture ideas from the frontline in real time. Staff can quickly suggest improvement ideas, discuss and refine with group leads, as well as monitor progress and implementation.



SENTIMENT TRACKER



Track and boost workforce morale with real-time data by asking your team a simple question: "Have you had a good day?"

DATA DASHBOARD



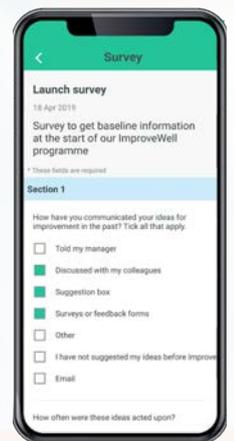
Access real-time feedback via the intelligent dashboard where group and organisational leads can detect trends, shifts and cycles. Data can be stratified across grades, specialities, themes and sites, to highlight 'hot spots' and pressure points.



PULSE SURVEYS



Understand what matters and where improvements are needed with survey software that makes creating and completing tailored surveys quick and painless.



"I think the advent of apps like ImproveWell provide the opportunity to have direct and meaningful conversation with those people who control the design and operation of an organisation."

**Professor Sir Bruce Keogh,
Former National Medical Director at NHS England**