



Help when you need it,
wherever you need it.



 Isaac Care

The Isaac Pendant



Pearse O'Hanrahan
Isaac Trial User

Client Testimonials

Mary Matthews

Isaac Pendant User



"I love that I'm able to bring it with me, I'm quite active and like being out and about so it's great that it works outside of the house"

Catherine Rodgers

Primary Carer



"I'd give it a five-star rating, I'm really delighted with it, I'm not particularly tech savvy and I find it really easy to use"

Sharon McQuillan

Primary Carer



"It's a safety thing for my mam, she's more confident knowing it's there and she's not as afraid."

Padraig O'Hora

Primary Carer



"I have confidence in the fact that if something happened, she has the ability to immediately contact me and to alert me to the fact she's in trouble. It's confidence inspiring to see that the Isaac Pendant two-way communication system does work, that's the biggest thing for us."

Marie Duignan

Isaac Pendant User



"I'm reassured that if I had a fall, even if I wasn't at home I would be able to contact my daughter straight away and speak to her through the pendant. I like that I don't have to worry about the technology, it's easy for me to use."

Debbie Curtis

Primary Carer



"The pendant gives me peace of mind as my mother and father in law live in a rural area, quite a distance from their family members. I don't worry about them as much now because I know that if something happens to them they can contact us quickly."



The Isaac Pendant

The Isaac Pendant is a GPS enabled fall alarm which links with our family caring app, Isaac Care. It's the next generation of technology in fall alarms and is a lightweight, discreet and easy to use device



Use Anywhere

Works both inside the home and when out and about.



No Setup Required

Works straight out of the box, with no set up or installation required.



Discreet & Lightweight

The Pendant is not only unnoticeable, it's very light and is comfortable to wear around the neck.



GPS Location

GPS location of the pendant is visible through our family caring app.



Isaac Care App

Connects to our family caring app "Isaac Care", where the relevant people will be notified of any Fall/SOS alerts and be able to view the GPS location of the device.



Two Way Calling

The pendant allows for two way calling through the device itself, allowing the user to speak directly to their emergency contacts or our dedicated call centre in the event of a fall.



Easy To Use

Designed to be simple and easy to use.



GPS Zones

Easily set up GPS Zones and receive notifications when the device enters/leaves these zones e.g. home, shop, supermarket.

HOW IT WORKS

In Three Simple Steps

1



Push the button

Hold in the SOS button for 3 seconds and the pendant will call your emergency contact/our 24/7 call centre.

2



Ask For Help

Speak directly to your emergency contact through the pendant itself.

3



Help is on the way

Rest assured that help is on the way. Your emergency contacts will receive a push notification in the Isaac care app which shows your real time location, allowing them to locate you no matter where you are.

The Pendant also has an **accelerometer** that can automatically detect the sudden impact of a fall. In this case a call will be initiated to the designated emergency contacts and the same process as above will be followed.

When any fall/SOS event happens, each of the nominated contacts are **instantly notified** through the Isaac Care app. If there are more than 3 people you would like to receive this notification they can be easily added into the circle of care.

The pendant has up to 5 days **battery life**. A notification is sent via the Isaac app when the battery levels are running low and the end user will be notified via a voice prompt when the pendant needs to be charged.

Monitoring/Pricing options



Circle of Care Supported

From £11.20 per month

All fall and SOS alerts will be routed directly to 3 nominated emergency contacts, allowing you to speak directly to your loved ones, through the pendant when you need help.

In this case, the call will always go to the first person on the list, if there is no response it will move to the second, then the third, this process will repeat until the call is successfully answered.

As soon as an alert is raised, the relevant circle of care in the Isaac app will receive a notification through to their phone, along with a phone call if they are one of your 3 nominated emergency contacts.

Pricing Options

Low Upfront Cost	Low Monthly Cost	Annual Package <small>Best Value</small>
<p>£16.80 ex VAT per month and no upfront costs.</p> <p>£20.99 including VAT</p>	<p>£104 ex VAT pay upfront and £11.20 ex VAT per month.</p> <p>£129.99 upfront and £13.99 monthly including VAT</p>	<p>£204.71 ex VAT for entire first year, receiving 3 months subscription for FREE</p> <p>£255.91 inc VAT</p>

Most of our customers don't need to pay VAT on their personal alarms if they, or the person they are buying the alarm for, have a condition that requires regular medication or are registered disabled.

Monitoring/Pricing options



24/7 Call Centre Supported
From £15.99 per month

Our dedicated team are on hand to monitor any fall or SOS alerts 24/7, 365 days a year. The call centre operator will speak to the end user directly and escalate the call to the emergency services or emergency contacts where needed. As soon as an alert is raised the relevant circle of care in the Isaac app will receive a notification through to their phone, showing the GPS location of the alert.

Pricing Options

Low Upfront Cost	Low Monthly Cost	Annual Package <small>Best Value</small>
<p>£21.60 ex VAT per month and no upfront costs.</p> <p>£26.99 inc VAT</p>	<p>£104 ex VAT pay upfront and £15.99 ex VAT per month</p> <p>£19.99 inc VAT</p>	<p>£247.91 ex VAT for entire first year, receiving 3 months subscription for FREE</p> <p>£309.91 inc VAT</p>

Most of our customers don't need to pay VAT on their personal alarms if they, or the person they are buying the alarm for, have a condition that requires regular medication or are registered disabled.

BENEFITS FOR YOU AND THE BENEFITS FOR FAMILY



The Isaac Pendant works both at home and out and about, giving you peace of mind that help is on hand at the touch of a button, no matter where you are.



Your family gain access to our family caring app, Isaac Care.



The Pendant allows you to easily access help when you need assistance.



Those caring for you are instantly notified of any alerts through the Isaac care app, and can easily view the GPS location of any alert.



Two way communication through the pendant itself allows you to speak directly to your emergency contacts when you need them.



They have peace of mind that you can contact them in the event of a fall, no matter whether you're at home or out and about.



The Pendant is lightweight and discreet



Privacy is our priority so GPS information is only ever shared with the relevant circle of care.



DEMENTIA CARE

The Isaac app and pendant are excellent supports for those with Alzheimer's & Dementia.



Geofencing Zones

The Isaac Pendant allows the family/carers to set up geofencing zones, which alert the relevant people if the person wanders outside of certain areas, making it ideal for people caring for family members with dementia who may be at risk of wandering.

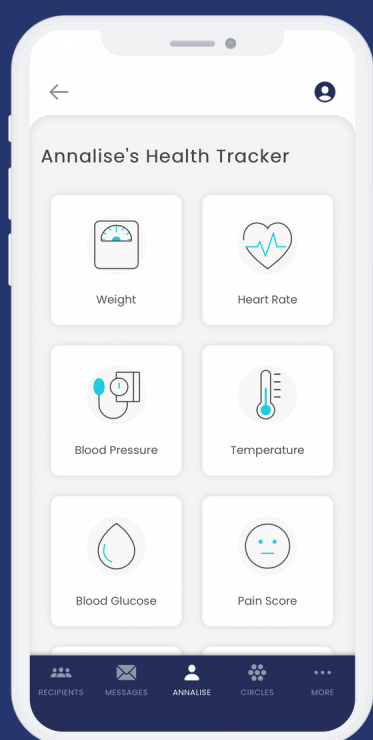
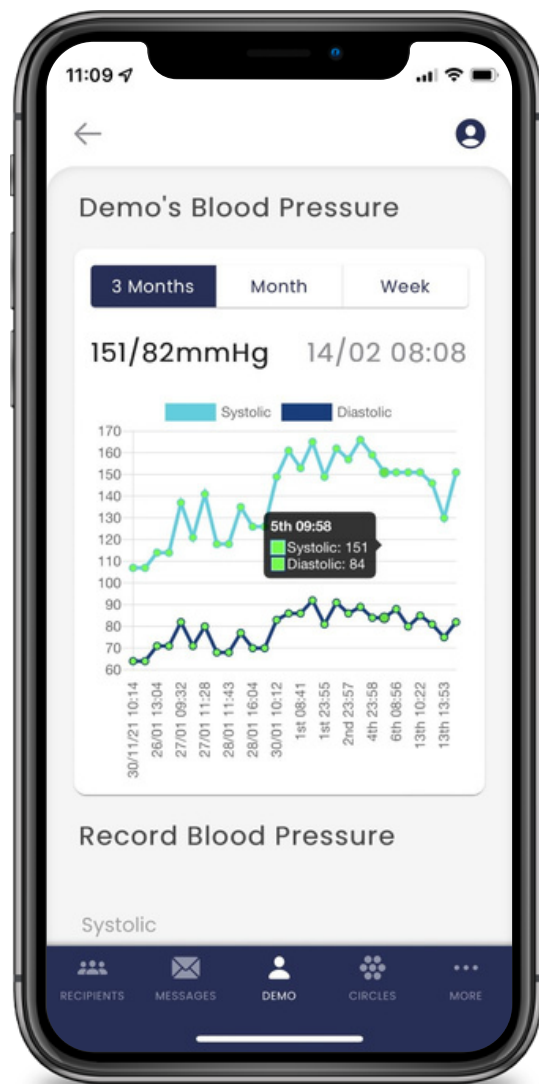


We believe that people are happiest when effectively cared for in their own homes, and we aim to give families the tools and support they need to enable their loved ones to live safely and independently at home.

THE ISAAC CARE APP

The Isaac app is an easy to use family caring app, designed to support families in caring for their loved ones. The app has many features and benefits, aside from the benefits that the pendant brings.

While the Pendant gives the care recipient the confidence that they can maintain their independence with help on hand at the touch of a button, the Isaac app provides many benefits to their friends, families and everyone involved in their care. The app facilitates families caring for their loved one in many ways.



Each service user has their own detailed client profile, their details can be shared with anyone involved in providing care to them in groups known as circles of care.

The app can be set up by the service user themselves, known as the **care recipient**, or by one dedicated primary carer. The **primary carer** has access to all information on the app and can control what information each circle of care can see.

The app is designed this way to ensure the care recipients' data is kept secure and only shared with the relevant people. The app has a range of features designed to help families and circles of care manage the care recipients care

Isaac App: Features



MESSAGING

The messaging feature facilitates easy communication within circles of care. The primary carer can set up any number of circles of care, and choose what information is shared with each person on a care circle basis.



CALENDAR

The calendar allows care circles to keep updated on the care recipients' appointments and events. When adding an appointment you can choose what circle of care will be able to see this event in their calendar.



HEALTH TRACKER

Allows you to keep track of vital readings, providing a detailed picture of the care recipient's health over time. These readings can be manually entered, or we can provide a suite of devices which will automatically populate the app. Thresholds can be set so that the relevant care circle is notified when a reading falls outside of a pre determined range.



DEVICES AND WEARABLES

This is where you manage the devices connected to the care recipients' account.



IMPORTANT CONTACTS

Allows you to enter the details of the care recipients important contacts so that they can be easily accessed by anyone in their circle of care.



LINKS

This feature allows you to easily bookmark websites of interest, so that people who are not familiar with technology can easily access the websites they want through our easy to use interface.



HEALTH RECORD

The health record allows users to enter the medication the care recipient is currently taking, any relevant medical history, allergies and insurance details. Providing one safe, secure place to keep this information on hand.



LOCATION & ALERTS

This tab allows the user to view the current location of the device, any alerts and set GPS zones

HOW TO PURCHASE OR MAKE AN ENQUIRY

To make an enquiry or purchase the Isaac Pendant visit our website www.isaac.care or call us on 0113 403 1487

[LEARN MORE](#)



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