



Helping You To Live
More Independently

Sefton Council 

SeftonArc plays a key role in assisting the elderly, vulnerable and those with long-term health conditions - providing people with products and services to enable them to live safely in their own home. Our solutions play a vital role in aiding independence, preventing hospital stays, GP visits and nursing home admissions. We provide services from personal alarms and sensors to health monitoring devices, all monitored by experts at our award winning control room.

Our Services

Telecare

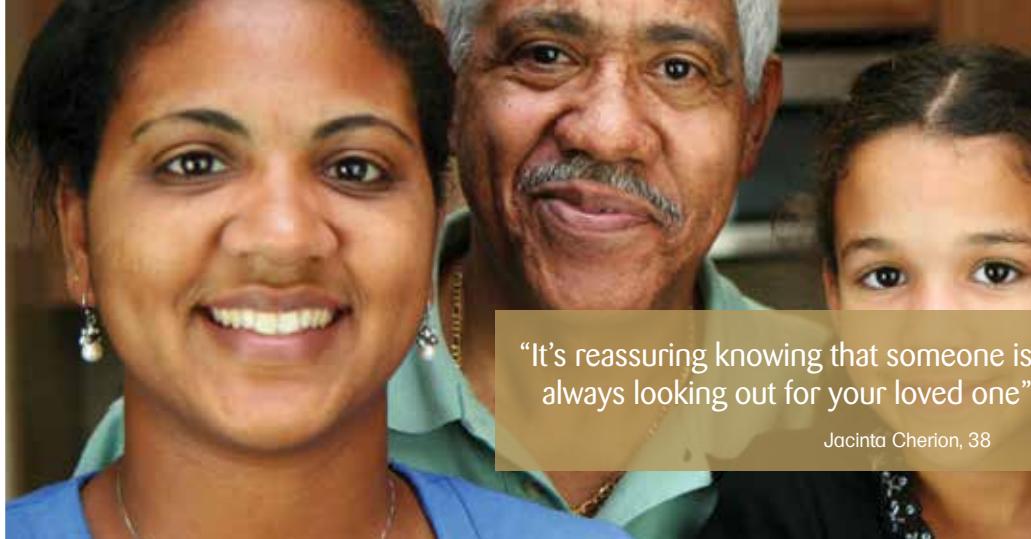
Telecare provides care and reassurance to the elderly and vulnerable, allowing them to live independently in their home for longer. SeftonArc's technology can provide wireless motion sensors, personal alarm pendants and movement monitoring sensors - ensuring safety in the home. Our equipment can also detect environmental changes such as a flood, fire or carbon monoxide. Sensors will automatically raise an alarm at our monitoring centre where our trained personnel will determine the appropriate course of action.



Telehealth

Telehealth's technology allows for early intervention in patient care, and greatly reduces the risk of repeated hospital admissions and GP visits. Our solutions consistently and accurately monitor a patient's vital signs via easy-to-use technology in the home. SeftonArc provides discreet, automatic equipment to monitor the patient's health on a daily basis. The readings are electronically transmitted back to SeftonArc's technical personnel who verify the results and alert a clinician if the data is outside the set parameters.





"It's reassuring knowing that someone is always looking out for your loved one"

Jacinta Cherion, 38

Manned Response

SeftonArc's Alarm-Receiving Centre provides 24-hour, 365 days a year cover to our customers, with direct radio links to the emergency services. If a situation were to arise in the home - alerted by the Telecare technology - SeftonArc can dispatch a trained officer to ensure a fast, immediate response until the emergency services arrive.

Key Holding Services

SeftonArc is a trusted provider of key-holding services. Our highly trained and SIA licensed officers are on-call 24 hours a day, 365 days a year to attend to your premises in case of an emergency. SeftonArc's dedicated, caring response officers can retrieve keys from a secure location, leaving you safe in the knowledge that someone can always attend to you no matter what the circumstance.





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